

DANISH DEMINING GROUP - UGANDA

Humanitarian Accountability Framework, October 2011

1. DDG Uganda objectives, partners and stakeholders

- **Strategic objective:**

To build national capacities towards development of an environment free of threat of explosive remnants of war (ERW) and armed violence, where people of Uganda can live safely and have access to land and natural resources, in the process assisting the government in their efforts of becoming compliant with the International Mine Ban Treaty.

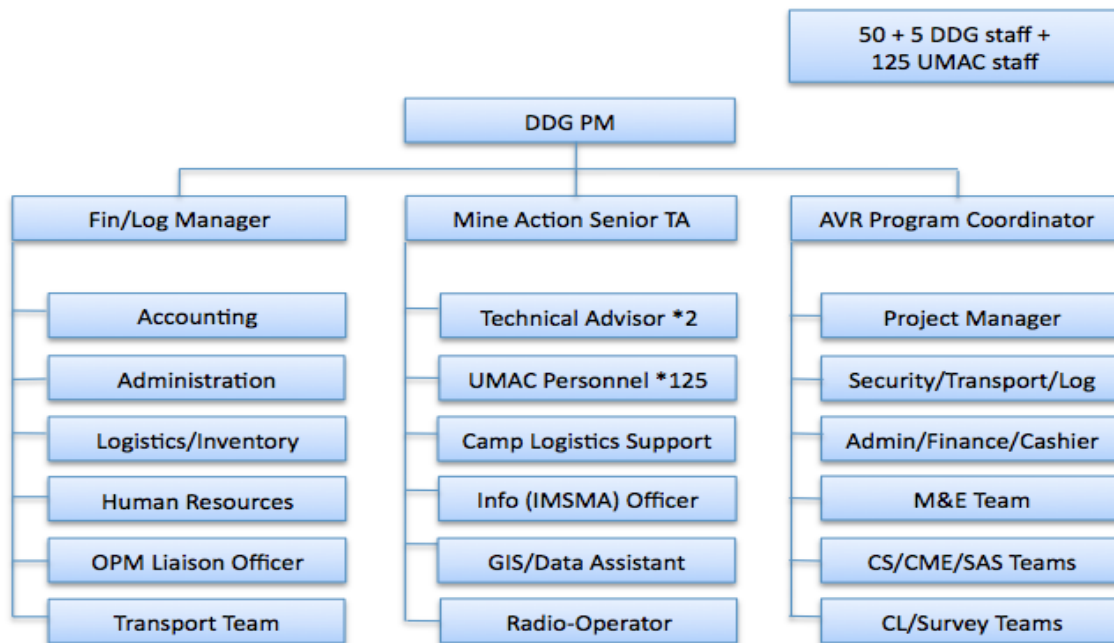
- **Partners:**

Bilateral partnerships are established with the Office of the Prime Minister DDG is building the national mine action programme with, and Handicap International Federation DDG shares the capacity development task with. Multilateral partner monitoring the progress is Geneva International Centre for Humanitarian Demining. As for Armed Violence Reduction programme, a partnership is established with Small Arms Survey in Switzerland.

- **Stakeholders:**

Besides above partners, other key stakeholders include Danish Embassy in Kampala, Australian Agency for International Development and Norwegian Ministry of Foreign Affairs, the National Mine Action Steering Committee, International Campaign to Ban Landmines, Ministry of Gender, Labour and Social Development, Ministry of Defence, Ministry of Internal Affairs, Uganda People's Defence Force, Uganda Police, UNDP, Danish Refugee Council, The Saferworld, International Federation of Red Cross, civil servants of the local governments, and local communities affected by armed violence, mines and ERW.

2. Organisation chart



3. Local, external and internal standards

- Countrywide INGO registration with DRC under the NGO board.
- Memorandum of Understanding with the Office of the Prime Minister.
- Memorandum of Understanding with Handicap International (HI-F).
- International Mine Action Standards.
- OSCE Best Practises on Small Arms and Light Weapons 2008.
- UN International Standards for Arms Control 2010.
- National Labour Law and Constitution Law.
- Peace, Recovery and Development Plan for Northern Uganda, 2007.
- DDG Armed Violence Reduction (AVR) Framework, 2010.
- Karamoja Integrated Disarmament and Development Programme, 2008.
- Karamoja Food Security Action Plan, 2010.
- National Action Plan on Small Arms and Light Weapons, 2004.

4. How DDG relates to its beneficiaries

DDG mine action interventions are implemented from within the Office of the Prime Minister (OPM), through the work of seconded UPDF and Uganda Police personnel. DDG has assisted in set up of Uganda Mine Action Centre, through which the beneficiaries get access to be involved in the implementation and monitoring of the activities. Subject to donor approval, the ownership of bulks of material assets that were used for carrying out mine action, are transferred to

relevant government departments with conditions for future use stipulated within memorandum of understanding, and monitored by DDG.

DDG armed violence reduction interventions are community based and –driven safety and security enhancement, giving the ownership of the project and implementation outcomes to the local people.

From an early stage, both interventions involve liaison with the beneficiaries and conduct of extensive surveys and studies to define the challenge the beneficiaries face. Whilst DDG retains control of finances and strategic planning modalities, a number of beneficiaries are hired to assist in implementation of surveys and following project implementation, in collaboration with the informal and formal local authorities.

For easy recognition by beneficiaries, DDG uses large organisation logos in its vehicles, tools and uniforms for all staff. The recruitment and procurement notices are advertised in the local media and newspapers to provide opportunities to the local people and businesses.

For best transparency and accountability, synopsis of both mine action and AVR projects are introduced to the relevant stakeholders among beneficiaries and partners prior to commencing of a project. At the end of the particular project, the audit reports are revealed where required.

DDG personnel are obliged to adhere to their terms of reference and DRC Code of Conduct. They are knowledgeable about the complaint mechanism. Whereas the mechanism has not been formalised to the partners and beneficiaries, they have been encouraged to give feedback and file complaints on DDG conduct in writing and in a letter envelope addressed to the country PM. The country PM then consults relevant personnel to confirm the problem, informs the Head of Desk at HQ, and bound by DRC Code of Conduct, finds a solution. Should a particular complaint continue unresolved at the PM level, it will be resolved at HQ either by the Head of Desk or the Head of DDG.

5. List of current projects

Project 1 title	Capacity Enhancement Project on the National Demining Operations in Uganda
Focus area	Explosive Remnants of War (ERW) and Mine Clearance
Donor	Common Wealth of Australia represented by Australian Agency for International Development (AusAID).
Objective	Assist Government of Uganda in fulfilling its obligations under Mine Ban Convention by strengthening the national mine action capacity to create safe access to local population by removing explosive

	threats.
Beneficiaries	Local communities in ERW/mine contaminated areas and the government of Uganda
Authorities involved	Government of Uganda through the Office of the Prime Minister, Uganda People's Defence Force, Uganda Police Force and relevant local governments
Implementing partners	Office of the Prime Minister, Handicap International

Project 2 title	Survey Assistance to the National Mine Action Programme in Uganda
Focus area	Countrywide non technical survey for mined areas
Donor	Government of Norway through MoFA
Objective	Provide safe environment for the population affected by landmines and unexploded ordnance by confirming and discrediting suspected mined areas, facilitation of spot clearance activities.
Beneficiaries	Local Communities in ERW/mine contaminated area and the government of Uganda
Authorities involved	Government of Uganda through the Office of the Prime Minister, Uganda People's Defence Force, Uganda Police Force and relevant local governments
Implementing partners	Office of the Prime Minister, Handicap International

Project 3 title	Technical Management Assistance to Uganda Mine Action Centre
Focus area	Capacity building of National Mine Action Programme
Donor	Royal Danish Embassy in Kampala
Objective	To provide a safe environment for the population affected by landmines and other unexploded ordnance
Beneficiaries	Local population in ERW/mine affected areas and Uganda Mine Action Centre under the Office of the Prime Minister
Authorities involved	Office of the Prime Minister, UPDF, Uganda Police
Implementing partners	Uganda Mine Action Centre under the Office of the Prime Minister, Handicap International

Project 4 title	Community Safety and Livelihoods in Karamoja region of Uganda
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Focus area	Armed Violence Reduction
Donor	Government of Norway through MFA
Objective	To develop the capacity of the communities to mitigate conflict at all levels and to develop capacity of the formal security providers to better cater the security needs of the communities in order to reduce armed violence and conflict in Karamojong society
Beneficiaries	Local Communities in Karamoja, government of Uganda through Uganda People's Defence Force, Uganda Police Force, Local Defence Units
Authorities involved	Government of Uganda through Uganda People's Defence Force, Uganda Police Forces, Local Defence Unit (LDU), local Karamojong communities
Implementing partners	Handicap International Federation (HI-F), Saferworld UK, Small Arms Survey (SAS) Switzerland, Office of the Prime Minister Department for Karamoja Affairs

6. Accountability improvement plans for 2012

New quality objectives	Outputs	Means of verification
The HAF Uganda is updated once a year and shared with DDG/DRC personnel.	<ul style="list-style-type: none"> - The current HAF is endorsed by HQ/DDG and approved by HQ/DRC. - The approved HAF is presented to DDG staff and made available along with the global HAF certification and related documentation. 	<ul style="list-style-type: none"> - HAF documentation and reporting. - Letter archives.
Information about DDG progress and achieved impact in the country are made available to wider group of beneficiaries and stakeholders.	<ul style="list-style-type: none"> - Progress reports are issued monthly to selected representatives of beneficiaries, and to all key partners and stakeholders in the country. - Key stakeholders are informed with a letter of synopsis of completed surveys, impact assessments and their findings, and the channel and format to submit feedback, questions and suggestions for improvement. 	<ul style="list-style-type: none"> - Progress reports and their distribution lists. - Letter archives. - DDG website.
Beneficiary participation in DDG programming is formalised and documented.	<ul style="list-style-type: none"> - Participation of beneficiaries in coordination meetings and workshops in the armed violence reduction projects is made mandatory. - Meeting invitations encourage beneficiaries to set up subject(s) to the agenda, and pre-informed on the given opportunity to provide feedback. 	<ul style="list-style-type: none"> - Meeting invitations and minutes. - Letter archives.
DDG staff skills are improved and the quality of assistance provided to the	<ul style="list-style-type: none"> - DDG staff are trained in-country and abroad on subjects relevant to their field. - Performance evaluation is carried out to all DDG staff employed for more than 12 months. 	<ul style="list-style-type: none"> - Training plans, curriculums and reports. - Performance

<p>beneficiaries is improved.</p>	<ul style="list-style-type: none"> - As part of performance evaluation, career planning is conducted on individual DDG staff with track record of achieving / exceeding targets. - Impact monitoring is carried out twice a year on core activities in mine action and armed violence reduction. - Findings of impact assessments are reflected in work- and strategy plans for next project cycles. 	<p>evaluation reports.</p> <ul style="list-style-type: none"> - Impact monitoring reports.
<p>DDG stakeholders (staff, beneficiaries, partners) are offered opportunities to complain and provide feedback on DDG operations.</p>	<ul style="list-style-type: none"> - Staff complaint mechanism is put in place and utilised where required by DDG staff. - Giving feedback and complaints is made accessible to DDG beneficiaries through brief training sessions during impact assessments. - Impact assessments will conduct evaluation on the level of understanding of the complaint mechanism among the beneficiaries. - DDG partners are informed on feedback and complaints received, response given and action taken where relevant. 	<ul style="list-style-type: none"> - Letter archives. - Meeting invitations and minutes. - Impact monitoring reports. - Training sessions where required.